

Special Information Sheet

Aerosol Warranty & Shelf Life



> Introduction

The shelf life of an aerosol product will be affected by the storage conditions it is exposed to and incorrect storage of any aerosol product can dramatically reduce the shelf life. Once an aerosol has left the Detectortesters facility, Detectortesters has no direct control over the storage conditions each aerosol will be exposed to and therefore is unable to provide a definitive shelf life for aerosol products.

> Shelf Life Verses Warranty

The expected shelf life of any aerosol product would normally be far greater than the warranty period and this is only achieved when the product has been stored correctly in accordance with guidelines. (See: Correct Storage and Stock Rotation below).

> Warranty

If a problem or defect occurs with the aerosol product you will need to know if it is covered by warranty. An extract from NCP TERMS AND CONDITIONS OF SALE (Effective September 2015) sets the conditions of Warranty.

5 WARRANTIES AND QUALITY

5.1 The Company warrants that subject to the following provisions of this clause 5 the Goods supplied under the Contract will be free from material defects in workmanship and material for the period set out in the attached statement of warranty. Goods sold subject to a "Limited Lifetime Warranty" shall be governed by the terms of such Limited Lifetime Warranty and these terms and conditions (and where there is any conflict or inconsistency the terms of the Limited Lifetime Warranty shall prevail) In relation to services the Company shall perform such services with reasonable skill and care.

> Date of Manufacture

Sometimes the date of manufacture can be helpful in establishing the age of an aerosol canister product. Each aerosol canister is stamped with a date of manufacture, sometimes in the form of ddmmyy or maybe in the form of a date code.

For confirmation of date of manufacture send the aerosol can date code information to support@detectortesters.com

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> **Correct Storage and Stock Rotation**

Please see SIS10 Storage of Aerosol Products as this will help optimise the shelf life of the product.

Correct stock rotation is also important to make sure that older aerosol products are used first.

> **Further Information**

Should you require any further information regarding the use of, detectortesters test equipment, please contact:

Product Support team on 01707 282760 or

Email support@detectortesters.com



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