

# USER OPERATION MANUAL

LED 16A Keyboard

ECLIPSE 8/ 16/ 32 ALARM CONTROL PANELS

Attention:

This manual contains information on limitations regarding product use and function and information on the limitations as to liability of the manufacturer. The entire manual should be carefully read.

The information in this manual is a subject to change without notice!

1. GENERAL INFORMATION 5   2. Description Of LED 16A Keyboard 6   2.1 Front View 6   2.2 Buttons Functionality 6   2.4 Indication 7   2.4 Specialized Indication for Checking the Address Number 8   2.5 Sound Signalization 8   2.6 Directions for Operation with LED Keyboards 9   2.6.1 Programming by Manager 9   2.6.2 Programming by User 9   3. OPERATION INSTRUCTIONS 10   3.1.1 Full Arming Mode 10   3.1.2 Stay Arming Mode 10   3.1.3 Sleep Arming Mode 10   3.1.4 Arming All Available Areas in the System 11   3.1.5 Viewing the Status of the Areas 11   3.1.6 Reviewing the Open Zones 11   3.1.7 Changing the Arming Mode without Disarming 12   3.3 Stopping the Sounders 12   3.4 Panic Buttons 12   3.5 Ambush Code 13   3.7 Technical Troubles Review 13   3.7 Checking the Bypassed Zones 13   3.7 Technical Troubles Review 13   3.7 Checking the Bypassed Zones 13	Table of	f Contents:	
2. Description Of LED 16A Keyboard. 6   2.1 Front View 6   2.2 Buttons Functionality 6   2.4 Indication 7   2.4 Specialized Indication for Checking the Address Number 7   2.4 Specialized Indication for Checking the Address Number 8   2.5 Sound Signalization 8   2.6 Directions for Operation with LED Keyboards 9   2.6.1 Programming by Manager 9   2.6.2 Programming by User 9   3. OPERATION INSTRUCTIONS 10   3.1 Arming With a Keyboard 10   3.1.1 Full Arming Mode 10   3.1.2 Stay Arming Mode 10   3.1.3 Sleep Arming Mode 10   3.1.4 Arming All Available Areas in the System 11   3.1.5 Viewing the Status of the Areas 11   3.1.6 Reviewing the Open Zones 11   3.1.7 Changing the Arming Mode without Disarming 12   3.2 Disarming 12   3.3 Stopping the Sounders 12   3.4 Panic Buttons 12   3.5 Ambush Code 13   3.7 Technical Troubles Review 13   3.7 Checking the Bypassed Zones 1	1. GENER	AL INFORMATION	5
2.1 Front View62.2 Buttons Functionality62.4 Indication72.4 Specialized Indication for Checking the Address Number82.5 Sound Signalization82.6 Directions for Operation with LED Keyboards92.6.1 Programming by Manager92.6.2 Programming by User93. OPERATION INSTRUCTIONS103.1 Arming With a Keyboard103.1.1 Full Arming Mode103.1.2 Stay Arming Mode103.1.3 Sleep Arming Mode103.1.4 Arming All Available Areas in the System113.1.5 Viewing the Open Zones113.1.7 Changing the Arming Mode without Disarming123.2 Disarming123.3 Stopping the Sounders123.4 Panic Buttons123.5 Ambush Code133.7 Technical Troubles Review133.7 Technical Troubles Review133.7 Technical Troubles Review133.7 Technical Troubles Review133.7 Users 'PROGRAMMING MENUS144.1 Changing own code144.2 Memory LOG review by User154.3 Turning on the Chime signalization by User154.4 Zone bypassing by User155.2 Deleting User codes185.3 Memory LOG review by Manager185.3 Memory LOG review by Manager18	2. Descrip	otion Of LED 16A Keyboard	6
2.2 Buttons Functionality62.4 Indication72.4 Specialized Indication for Checking the Address Number.82.5 Sound Signalization82.6 Directions for Operation with LED Keyboards92.6.1 Programming by Manager.92.6.2 Programming by User.93. OPERATION INSTRUCTIONS103.1 Arming With a Keyboard103.1.1 Full Arming Mode103.1.2 Stay Arming Mode103.1.3 Sleep Arming Mode103.1.4 Arming Mide103.1.5 Viewing the Status of the Areas113.1.5 Viewing the Open Zones113.1.7 Changing the Arming Mode without Disarming123.2 Disarming123.3 Stopping the Sounders123.7 Technical Troubles Review133.7 Checking the Bypassed Zones134. USERS' PROGRAMMING MENUS144.1 Changing own code144.2 Memory LOG review by User154.3 Turning on the Chime signalization by User154.4 Zone bypassing by User165. MANAGERS' PROGRAMMING MENUS175.1 Creating and Changing User codes185.3 Memory LOG review by Manager185.3 Memory LOG review by Manager185.3 Memory LOG review by Manager18	2.1 Frc	ont View	6
2.4 Indication72.4 Specialized Indication for Checking the Address Number82.5 Sound Signalization82.6 Directions for Operation with LED Keyboards92.6.1 Programming by Manager92.6.2 Programming by User93. OPERATION INSTRUCTIONS103.1 Arming With a Keyboard103.1.1 Full Arming Mode103.1.2 Stay Arming Mode103.1.3 Sleep Arming Mode103.1.4 Arming All Available Areas in the System113.1.5 Viewing the Status of the Areas113.1.6 Reviewing the Open Zones113.1.7 Changing the Arming Mode without Disarming123.2 Disarming123.3 Stopping the Sounders123.7 Technical Troubles Review133.7 Checking the Bypassed Zones134. USERS' PROGRAMMING MENUS144.1 Changing own code144.2 Memory LOG review by User154.3 Turning on the Chime signalization by User154.4 Zone bypassing by User165. MANAGERS' PROGRAMMING MENUS175.1 Creating and Changing User codes185.3 Memory LOG review by Manager185.3 Memory LOG review by Manager18	2.2 Bu	ttons Functionality	6
2.4 Specialized Indication for Checking the Address Number 8   2.5 Sound Signalization 8   2.6 Directions for Operation with LED Keyboards 9   2.6.1 Programming by Manager 9   2.6.2 Programming by User 9   3.0 OPERATION INSTRUCTIONS 10   3.1 Arming With a Keyboard 10   3.1.1 Full Arming Mode 10   3.1.2 Stay Arming Mode 10   3.1.3 Sleep Arming Mode 10   3.1.4 Arming All Available Areas in the System 11   3.1.5 Viewing the Status of the Areas 11   3.1.7 Changing the Arming Mode without Disarming 12   3.2 Disarming 12   3.3 Stopping the Sounders 12   3.4 Panic Buttons 12   3.7 Technical Troubles Review 13   3.7 Technical Troubles Review 13   3.7 Checking the Bypassed Zones 13   4. USERS' PROGRAMMING MENUS 14   4.1 Changing own code 14   4.2 Memory LOG review by User 15   4.3 Turning on the Chime signalization by User 15   4.4 Zone bypassing by User 16   5.4 Azone bypassing by U	2.4 Ind	lication	7
2.5 Sound Signalization82.6 Directions for Operation with LED Keyboards92.6.1 Programming by Manager92.6.2 Programming by User93. OPERATION INSTRUCTIONS103.1 Arming With a Keyboard103.1.1 Full Arming Mode103.1.2 Stay Arming Mode103.1.3 Sleep Arming Mode103.1.4 Arming All Available Areas in the System113.1.5 Viewing the Status of the Areas113.1.6 Reviewing the Open Zones113.1.7 Changing the Arming Mode without Disarming123.2 Disarming123.3 Stopping the Sounders123.4 Panic Buttons123.7 Technical Troubles Review133.7 Checking the Bypassed Zones144.1 Changing own code144.2 Memory LOG review by User154.3 Turning on the Chime signalization by User154.4 Zone bypassing by User165. MANAGERS' PROGRAMMING MENUS175.1 Creating and Changing User codes185.3 Memory LOG review by Manager18	2.4 Spe	ecialized Indication for Checking the Address Number	8
2.6 Directions for Operation with LED Keyboards92.6.1 Programming by Manager92.6.2 Programming by User93. OPERATION INSTRUCTIONS103.1 Arming With a Keyboard103.1.1 Full Arming Mode103.1.2 Stay Arming Mode103.1.3 Sleep Arming Mode103.1.4 Arming All Available Areas in the System113.1.5 Viewing the Status of the Areas113.1.6 Reviewing the Open Zones113.1.7 Changing the Arming Mode without Disarming123.2 Disarming123.3 Stopping the Sounders123.4 Panic Buttons123.7 Technical Troubles Review133.7 Checking the Bypassed Zones134. USERS' PROGRAMMING MENUS144.1 Changing own code144.2 Memory LOG review by User154.3 Turning on the Chime signalization by User154.4 Zone bypassing by User165. MANAGERS' PROGRAMMING MENUS175.1 Creating and Changing User codes185.3 Memory LOG review by Manager18	2.5 Sou	und Signalization	8
2.6.1 Programming by Manager92.6.2 Programming by User93. OPERATION INSTRUCTIONS103.1 Arming With a Keyboard103.1.1 Full Arming Mode103.1.2 Stay Arming Mode103.1.3 Sleep Arming Mode103.1.4 Arming All Available Areas in the System113.1.5 Viewing the Status of the Areas113.1.6 Reviewing the Open Zones113.1.7 Changing the Arming Mode without Disarming123.2 Disarming123.3 Stopping the Sounders123.4 Panic Buttons123.5 Ambush Code133.7 Technical Troubles Review133.7 Checking the Bypassed Zones134. USERS' PROGRAMMING MENUS144.1 Changing own code144.2 Memory LOG review by User154.3 Turning on the Chime signalization by User165. MANAGERS' PROGRAMMING MENUS175.1 Creating and Changing User codes185.3 Memory LOG review by Manager18	2.6 Dir	rections for Operation with LED Keyboards	9
2.6.2 Programming by User93. OPERATION INSTRUCTIONS103.1 Arming With a Keyboard103.1.1 Full Arming Mode103.1.2 Stay Arming Mode103.1.3 Sleep Arming Mode103.1.4 Arming All Available Areas in the System113.1.5 Viewing the Status of the Areas113.1.6 Reviewing the Open Zones113.1.7 Changing the Arming Mode without Disarming123.2 Disarming123.3 Stopping the Sounders123.4 Panic Buttons123.7 Technical Troubles Review133.7 Checking the Bypassed Zones134. USERS' PROGRAMMING MENUS144.1 Changing own code144.2 Memory LOG review by User154.3 Turning on the Chime signalization by User155. MANAGERS' PROGRAMMING MENUS175.1 Creating and Changing User codes185.3 Memory LOG review by Manager18	2.6.	1 Programming by Manager	9
3. OPERATION INSTRUCTIONS103.1 Arming With a Keyboard103.1.1 Full Arming Mode103.1.2 Stay Arming Mode103.1.3 Sleep Arming Mode103.1.4 Arming All Available Areas in the System113.1.5 Viewing the Status of the Areas113.1.6 Reviewing the Open Zones113.1.7 Changing the Arming Mode without Disarming123.2 Disarming123.3 Stopping the Sounders123.4 Panic Buttons123.5 Ambush Code133.7 Technical Troubles Review133.7 Checking the Bypassed Zones144.1 Changing own code144.2 Memory LOG review by User154.4 Zone bypassing by User165. MANAGERS' PROGRAMMING MENUS175.1 Creating and Changing User codes185.3 Memory LOG review by Manager18	2.6.	2 Programming by User	9
3.1 Arming With a Keyboard103.1.1 Full Arming Mode103.1.2 Stay Arming Mode103.1.3 Sleep Arming Mode103.1.4 Arming All Available Areas in the System113.1.5 Viewing the Status of the Areas113.1.6 Reviewing the Open Zones113.1.7 Changing the Arming Mode without Disarming123.2 Disarming123.3 Stopping the Sounders123.4 Panic Buttons123.5 Ambush Code133.7 Technical Troubles Review133.7 Checking the Bypassed Zones134. USERS' PROGRAMMING MENUS144.1 Changing own code144.2 Memory LOG review by User154.4 Zone bypassing by User155. MANAGERS' PROGRAMMING MENUS175.1 Creating and Changing User codes185.3 Memory LOG review by Manager18	3. OPERA	TION INSTRUCTIONS	
3.1.1 Full Arming Mode103.1.2 Stay Arming Mode103.1.3 Sleep Arming Mode103.1.3 Sleep Arming Mode103.1.4 Arming All Available Areas in the System113.1.5 Viewing the Status of the Areas113.1.6 Reviewing the Open Zones113.1.7 Changing the Arming Mode without Disarming123.2 Disarming123.3 Stopping the Sounders123.4 Panic Buttons123.5 Ambush Code133.7 Technical Troubles Review133.7 Checking the Bypassed Zones134. USERS' PROGRAMMING MENUS144.1 Changing own code144.2 Memory LOG review by User154.3 Turning on the Chime signalization by User154.4 Zone bypassing by User165. MANAGERS' PROGRAMMING MENUS175.1 Creating and Changing User codes185.2 Deleting User codes185.3 Memory LOG review by Manager18	3.1 Arr	ming With a Keyboard	
3.1.2 Stay Arming Mode103.1.3 Sleep Arming Mode103.1.4 Arming All Available Areas in the System113.1.5 Viewing the Status of the Areas113.1.6 Reviewing the Open Zones113.1.7 Changing the Arming Mode without Disarming123.2 Disarming123.3 Stopping the Sounders123.4 Panic Buttons123.5 Ambush Code133.7 Technical Troubles Review133.7 Checking the Bypassed Zones134. USERS' PROGRAMMING MENUS144.1 Changing own code144.2 Memory LOG review by User154.3 Turning on the Chime signalization by User165. MANAGERS' PROGRAMMING MENUS175.1 Creating and Changing User codes185.3 Memory LOG review by Manager18	3.1.	1 Full Arming Mode	
3.1.3 Sleep Arming Mode103.1.4 Arming All Available Areas in the System113.1.5 Viewing the Status of the Areas113.1.6 Reviewing the Open Zones113.1.7 Changing the Arming Mode without Disarming123.2 Disarming123.3 Stopping the Sounders123.4 Panic Buttons123.5 Ambush Code133.7 Technical Troubles Review133.7 Checking the Bypassed Zones134. USERS' PROGRAMMING MENUS144.1 Changing own code144.2 Memory LOG review by User154.3 Turning on the Chime signalization by User165. MANAGERS' PROGRAMMING MENUS175.1 Creating and Changing User codes185.2 Deleting User codes185.3 Memory LOG review by Manager18	3.1.	2 Stav Arming Mode	
3.1.4 Arming All Available Areas in the System.113.1.5 Viewing the Status of the Areas113.1.5 Viewing the Open Zones113.1.6 Reviewing the Open Zones113.1.7 Changing the Arming Mode without Disarming123.2 Disarming123.3 Stopping the Sounders123.4 Panic Buttons123.5 Ambush Code133.7 Technical Troubles Review133.7 Checking the Bypassed Zones134. USERS' PROGRAMMING MENUS144.1 Changing own code144.2 Memory LOG review by User154.3 Turning on the Chime signalization by User154.4 Zone bypassing by User165. MANAGERS' PROGRAMMING MENUS175.1 Creating and Changing User codes185.2 Deleting User codes185.3 Memory LOG review by Manager18	3.1.	3 Sleep Arming Mode	
3.1.5 Viewing the Status of the Areas113.1.6 Reviewing the Open Zones113.1.7 Changing the Arming Mode without Disarming123.2 Disarming123.3 Stopping the Sounders123.4 Panic Buttons123.5 Ambush Code133.7 Technical Troubles Review133.7 Checking the Bypassed Zones134. USERS' PROGRAMMING MENUS144.1 Changing own code144.2 Memory LOG review by User154.3 Turning on the Chime signalization by User154.4 Zone bypassing by User165. MANAGERS' PROGRAMMING MENUS175.1 Creating and Changing User codes185.3 Memory LOG review by Manager18	3.1.	4 Arming All Available Areas in the System	
3.1.6 Reviewing the Open Zones113.1.7 Changing the Arming Mode without Disarming123.2 Disarming123.3 Stopping the Sounders123.4 Panic Buttons123.5 Ambush Code133.7 Technical Troubles Review133.7 Checking the Bypassed Zones134. USERS' PROGRAMMING MENUS144.1 Changing own code144.2 Memory LOG review by User154.3 Turning on the Chime signalization by User165. MANAGERS' PROGRAMMING MENUS175.1 Creating and Changing User codes185.3 Memory LOG review by Manager18	3.1.	5 Viewing the Status of the Areas	
3.1.7 Changing the Arming Mode without Disarming.123.2 Disarming.123.3 Stopping the Sounders123.4 Panic Buttons.123.5 Ambush Code133.7 Technical Troubles Review133.7 Checking the Bypassed Zones.134. USERS' PROGRAMMING MENUS144.1 Changing own code144.2 Memory LOG review by User.154.3 Turning on the Chime signalization by User165. MANAGERS' PROGRAMMING MENUS175.1 Creating and Changing User codes185.3 Memory LOG review by Manager18	3.1.	6 Reviewing the Open Zones	
3.2 Disarming123.3 Stopping the Sounders123.4 Panic Buttons123.5 Ambush Code133.7 Technical Troubles Review133.7 Checking the Bypassed Zones134. USERS' PROGRAMMING MENUS144.1 Changing own code144.2 Memory LOG review by User154.3 Turning on the Chime signalization by User154.4 Zone bypassing by User165. MANAGERS' PROGRAMMING MENUS175.1 Creating and Changing User codes185.3 Memory LOG review by Manager18	3.1.	7 Changing the Arming Mode without Disarming	
3.3 Stopping the Sounders123.4 Panic Buttons123.5 Ambush Code133.7 Technical Troubles Review133.7 Checking the Bypassed Zones134. USERS' PROGRAMMING MENUS144.1 Changing own code144.2 Memory LOG review by User154.3 Turning on the Chime signalization by User165. MANAGERS' PROGRAMMING MENUS175.1 Creating and Changing User codes185.3 Memory LOG review by Manager18	3.2 Dis	sarming	
3.4 Panic Buttons123.5 Ambush Code133.7 Technical Troubles Review133.7 Technical Troubles Review133.7 Checking the Bypassed Zones134. USERS' PROGRAMMING MENUS144.1 Changing own code144.2 Memory LOG review by User154.3 Turning on the Chime signalization by User154.4 Zone bypassing by User165. MANAGERS' PROGRAMMING MENUS175.1 Creating and Changing User codes185.3 Memory LOG review by Manager18	3.3 Sto	ppping the Sounders	
3.5 Ambush Code133.7 Technical Troubles Review133.7 Checking the Bypassed Zones134. USERS' PROGRAMMING MENUS144.1 Changing own code144.2 Memory LOG review by User154.3 Turning on the Chime signalization by User154.4 Zone bypassing by User165. MANAGERS' PROGRAMMING MENUS175.1 Creating and Changing User codes185.3 Memory LOG review by Manager18	3.4 Pai	nic Buttons	
3.7 Technical Troubles Review133.7 Checking the Bypassed Zones134. USERS' PROGRAMMING MENUS144.1 Changing own code144.2 Memory LOG review by User154.3 Turning on the Chime signalization by User154.4 Zone bypassing by User165. MANAGERS' PROGRAMMING MENUS175.1 Creating and Changing User codes185.3 Memory LOG review by Manager18	3.5 Am	nbush Code	
3.7 Checking the Bypassed Zones134. USERS' PROGRAMMING MENUS144.1 Changing own code144.2 Memory LOG review by User154.3 Turning on the Chime signalization by User154.4 Zone bypassing by User165. MANAGERS' PROGRAMMING MENUS175.1 Creating and Changing User codes185.2 Deleting User codes185.3 Memory LOG review by Manager18	3.7 Teo	chnical Troubles Review	
4. USERS' PROGRAMMING MENUS 14   4.1 Changing own code 14   4.2 Memory LOG review by User 15   4.3 Turning on the Chime signalization by User 15   4.4 Zone bypassing by User 16   5. MANAGERS' PROGRAMMING MENUS 17   5.1 Creating and Changing User codes 18   5.2 Deleting User codes 18   5.3 Memory LOG review by Manager 18	3.7 Ch	ecking the Bypassed Zones	
4.1 Changing own code144.2 Memory LOG review by User154.3 Turning on the Chime signalization by User154.4 Zone bypassing by User165. MANAGERS' PROGRAMMING MENUS175.1 Creating and Changing User codes185.2 Deleting User codes185.3 Memory LOG review by Manager18	4. USERS'	PROGRAMMING MENUS	
4.2 Memory LOG review by User154.3 Turning on the Chime signalization by User154.4 Zone bypassing by User165. MANAGERS' PROGRAMMING MENUS175.1 Creating and Changing User codes185.2 Deleting User codes185.3 Memory LOG review by Manager18	4.1 Ch	anging own code	
4.3 Turning on the Chime signalization by User154.4 Zone bypassing by User165. MANAGERS' PROGRAMMING MENUS175.1 Creating and Changing User codes185.2 Deleting User codes185.3 Memory LOG review by Manager18	4.2 Me	emory LOG review by User	
4.4 Zone bypassing by User 16   5. MANAGERS' PROGRAMMING MENUS 17   5.1 Creating and Changing User codes 18   5.2 Deleting User codes 18   5.3 Memory LOG review by Manager 18	4.3 Tu	rning on the Chime signalization by User	
5. MANAGERS' PROGRAMMING MENUS	4.4 Zoi	ne bypassing by User	
5.1 Creating and Changing User codes185.2 Deleting User codes185.3 Memory LOG review by Manager18	5. MANA	GERS' PROGRAMMING MENUS	
5.2 Deleting User codes185.3 Memory LOG review by Manager18	5.1 Cre	eating and Changing User codes	
5.3 Memory LOG review by Manager	5.2 De	leting User codes	
	5.3 Me	emory LOG review by Manager	
5.4 Turning on the Chime signalization by Manager	5.4 Tu	rning on the Chime signalization by Manager	
5.5 Zones bypassing by Manager	5.5 Zoi	nes bypassing by Manager	
5.6 Engineer Access	5.6 En	gineer Access	
5.7 Assigning User attributes	5.7 As	signing User attributes	
5.8 Associating Area numbers to User	5.8 As	sociating Area numbers to User	
5.9 Associating Timeslots to User	5.9 Ase	sociating Timeslots to User	
5.10 Assigning Attributes for user proxy card	5.10 A	ssigning Attributes for user proxy card	

5.11 Registering a User card	
5.12 Deleting a User card	
5.13 Cloning Users	
5.14 Setting the Time	
5.15 Setting the Date	
5.16 Blocking Remote Access Via UDL	24
5.17 Assigning Rights for Remote Access	24
5.18 Sending a "Manual test" Message	
5.19 Setting the Sound Level	
5.20 Setting the intensity of illumination of the buttons	
APPENDIX A - Table for Memory LOG Events	
System Check List	30

## USER MAINTENANCE NOTES

To provide long-lasting and reliable work of your security system we recommend the users to follow a few simple rules for maintenance:

1. Remove the protective transparent sticker from the LED display before starting daily operations with the keyboard.

2. Always close the protective cover when the keyboard is not used. That will protect the buttons from dust and dirt penetrating.

3. Weekly clean from dust the keyboards using a soft cloth. You can use also moist cleaning cloths for plastic surfaces.

4. Do not use any abrasive detergents that can scratch the surface.

5. Do not sprinkle or pour water and other liquids on the keyboard.

#### GUARANTEE

#### The guarantee terms are determined by the serial number (barcode) of the electronic device!

During the guarantee period the manufacturer shall, at its sole discretion, replace or repair any defective product when it is returned to the factory. All parts replaced and/or repaired shall be covered for the remainder of the original guarantee, or 6 months, whichever period is longer. The original purchaser shall immediately send manufacturer a written notice of the defective parts or workmanship.

#### INTERNATIONAL GUARANTEE

Foreign customers shall possess the same guarantee rights as those any customer in Bulgaria, except that manufacturer shall not be liable for any related customs duties, taxes or VAT, which may be payable.

#### GUARANTEE PROCEDURE

The guarantee will be granted when the appliance in question is returned. The guarantee period and the period for repair are determined in advance. The manufacturer shall not accept any product, of which no prior notice has been received via the RAN form at: <u>http://www.teletek-electronics.com/en/support/Service</u>

The setup and programming included in the technical documentation shall not be regarded as defects. Teletek Electronics bears no responsibility for the loss of programming information in the device being serviced.

#### CONDITIONS FOR WAIVING THE GUARANTEE

This guarantee shall apply to defects in products resulting only from improper materials or workmanship, related to its normal use. It shall not cover:

- Devices with destroyed serial number (barcode);
- Damages resulting from improper transportation and handling;
- Damages caused by natural calamities, such as fire, floods, storms, earthquakes or lightning;
- Damages caused by incorrect voltage, accidental breakage or water; beyond the control of the manufacturer;
- Damages caused by unauthorized system incorporation, changes, modifications or surrounding objects;

- Damages caused by peripheral appliances unless such peripheral appliances have been supplied by the manufacturer;

- Defects caused by inappropriate surrounding of installed products;

- Damages caused by failure to use the product for its normal purpose;
- Damages caused by improper maintenance;
- Damages resulting from any other cause, bad maintenance or product misuse.

In the case of a reasonable number of unsuccessful attempts to repair the product, covered by this guarantee, the manufacturer's liability shall be limited to the replacement of the product as sole compensation for breach of the guarantee. Under no circumstances shall the manufacturer be liable for any special, accidental or consequential damages, on the grounds of breach of guarantee, breach of agreement, negligence, or any other legal notion.

#### WAIVER

This Guarantee shall contain the entire guarantee and shall be prevailing over any and all other guarantees, explicit or implicit (including any implicit guarantees on behalf of the dealer, or adaptability to specific purposes), and over any other responsibilities or liabilities on behalf of the manufacturer. The manufacturer does neither agree, nor empower, any person, acting on his own behalf, to modify, service or alter this Guarantee, nor to replace it with another guarantee, or another liability with regard to this product.

#### UNWARRANTED SERVICES

The manufacturer shall repair or replace unwarranted products, which have been returned to its factory, at its sole discretion under the conditions below. The manufacturer shall accept no products for which no prior notice has been received via the RAN form at: <u>http://www.teletek-electronics.com/en/support/Service</u>.

The products, which the manufacturer deems repairable, will be repaired and returned. The manufacturer has prepared a price list and those products, which can be repaired, shall be paid for by the Customer. The devices with unwarranted services carry 6 month guarantee for the replaced parts.

The closest equivalent product, available at the time, shall replace the products, the manufacturer deems unrepairable. The current market price shall be charged for every replaced product.

## STANDARDS AND CONFORMITY

The ECLIPSE Series control panels are designed according and with conformity to the European Union (EU) Low Voltage Directive (LVD) 2006/95/EC and Electro-Magnetic Compatibility (EMC) Directive 2004/108/EC.

The ČE mark is placed for indication that the ECLIPŠE Series control panels complies with the requirement of EU for safety, health, environmental and customer protection.

The ECLIPSE Series control panels are suitable for installation and operation in security systems specially designed to comply with standard EN 50131-1, grade 2.

## **1. GENERAL INFORMATION**

ECLIPSE Series are control panels providing security and management of small and medium residential or office sites.

The ECLIPSE family includes:

- ECLIPSE 8 for management of small sites up to 8 zones organized in 1 common area and for up to 8 users.
- ECLIPSE 16 for management of small to medium sites up to 16 zones organized in 3 independent areas and for up to 32 users.
- ECLIPSE 32 for management of medium sites up to 32 zones and 8 independent areas and for up to 64 users.

In ECLIPSE Series control panels are available two types of users: Managers and Regular users of the system. The Managers have extended rights for programming of special system menus and the regular users have limited rights for operation with the system.

Manager of the system can be every user, who has been granted manager rights. User 1 is the Chief Manager and his/her rights cannot be changed. The users can be granted manager rights by the Engineer of the system, as well as by another Manager of the system with programming rights.

The Manager programming menu is structured with 2-digit addresses numbers. The User programming menu is structured with 1-digit address numbers.

Entrance in the manager menu is possible even when the system is armed, but there are certain limitations, for example zones cannot be bypassed in armed mode.

It is possible to enter in manager programming menus from several keyboards at a time using the same manager access code.

The structure of Manager and User programming menus is as follow:



*Note:* When programming a submenu, after confirmation you will return one step back – when bypassing zones, programming access codes, association of areas, etc. When programming a setting, like date, time and other, after confirmation you will return two steps back to the main screen for entering address number.



Before starting any programming or changing the system parameters, you should read carefully the provided detailed information for each menu and make sure that you understand the descriptions. Keep this manual in safe place and refer to the instructions every time you are about to program or change system parameters and settings.

## 2. Description of LED 16A Keyboard

The general parameters for LED 16A Keyboard are:

Keyboard	Display	Areas	Zones	Card reader
LED 16A	LED	3	16	×

## 2.1 Front View



Front view of LED 16A keyboard with open protective cover. The keyboard is equipped with LED information display and rubber keypads for operation.

Button	Function	, Description
	ENTER	Confirmation of the entered data. Reviewing the memory log file, the system troubles and the bypassed zones – the respective system LED is blinking during the review.
×	CANCEL	Canceling the entered parameters; exit from a programming mode.
	FULL ARM	Quick button for Full Arming Mode.
	DISARM	Disarming the system. Checking the address number.
STAY ARM Quick buttor		Quick button for Stay Arming Mode.
SLEEP ARM		Quick button for Sleep Arming Mode.
	PRG	Entry in Manager and User programming modes.
	Area A	Arming/ Disarming the Area A.

#### **2.2 Buttons Functionality**

2 B	Area B	Arming/ Disarming the Area B.		
3C	Area C	Arming/ Disarming the Area C.		
	Scroll arrows	Arrows for moving the cursor on the left and on the right in programming mode.		
0 - 9	Digit Buttons	Digital buttons for entering parameters, codes, etc.		

## 2.4 Indication

Button/LED	Color	Description		
	Red	The area is in FULL ARM mode.		
	Red	The area is in STAY ARM mode.		
C	Red	The area is in SLEEP ARM mode.		
	Red	Indication for bypassed zones in keyboards LED8 and LED16. Permanently lit - there are bypassed zones in the system. Blinking - review of the bypassed zones in the system.		
A	Red	Indication for system faults in keyboards LED8 and LED16. Permanently lit - there are system troubles. Blinking - review of the system troubles.		
	Red	Indication for memory events in keyboards LED8 and LED16. Permanently lit - there are recorded memory log events. Blinking - review of the memory log events.		
\$	Red	The system is in manager or user programming mode.		
0	Red	[O] is short from OPERATION – in programming mode.		
V	Red	[V] is short from VALUE – in programming mode.		
A	-	Not used in manager and user programming menus.		
	Off	The area is not used.		
Areas:	Green	Permanently lit - the area is disarmed. Blinking - the area is ready to be armed after user code is entered and selected arming type.		
	Red	Permanently lit - the area is armed. Blinking - entry/exit time is running; showing the available areas to disarm after a user code has been entered.		
Zone numbers	Red	Permanently lit - indication for trouble or when the bypassed zones, system troubles or events are being viewed. Blinking - indication for an open zone when the system is disarmed.		

## 2.4 Specialized Indication for Checking the Address Number

Using the DISARM button the manager can check the number of the current programmed address.

The button is used in the following way:

**1.** The symbols  $\clubsuit$  and  $\lor$  are lighting on permanently together with a number of zone(s), according the type of the programmed parameter. A blinking digit shows that parameter which is in setting mode, and lighting on digit button shows the current set value for this parameter.

**2.** To find out what is the number of the current ADDRESS, press the **button**. The zone numbers 1 and 2 are lighting on, the zone 1 is blinking, and lighting on button shows the first digit of the address (operation) number.

3. Press the right arrow button. The cursor will move one position on the right, zone 2 starts blinking and lighting on digit number shows the next number of the address (or operation).

4. Press the **button** button again to step back in parameter setting mode.

Note: You can also leave the view mode and with single pressing the CANCEL button. **Recommendation:** If you are not familiar in details with the engineer programming menus (address and operation numbers) write down in sequence the digits (of lighting buttons) corresponding to the respective address positions (zone numbers).

## 2.5 Sound Signalization

All ECLIPSE Series Keyboards have sound signalization for occurring of different system events. The sound signalization has 4 volume levels adjustable at address 90 from the Manager programming menus.

Sound Signal	Description
Button	Single short beep indicating the pressing of a key.
Confirmation	Two long sound signals, indicating the system confirmation to executed operation.
Cancel operation	A single long beep, indicating system incorrectly executed operation.
Entry time	Continuous beep, indicating intrusion into an entrance zone.
Exit time	Short beeps, indicating the system is armed and the user is required to leave the entrance zone. Ten seconds before the exit time is over beep frequency increases.
Technical problem	Two short beeps at every 20 sec, indicating a technical trouble. To stop the signalization - press the TROUBLE button.
Chime	Short beeps with subsequently increasing period, indicating intrusion into a zone with an activated chime option.
Fire alarm	Three sound signals in sequence repeated every 5 seconds. That kind of signalization shows activated fire detector in the premises.

## 2.6 Directions for Operation with LED Keyboards

LED 16A is a keyboards for management and programming with LED displays. The keyboard shows information about 16 zones and 3 areas of the systems.

The entrance of codes, addresses, and data is done via the digit buttons. For the different arming modes fast buttons with the respective symbol are used.

#### 2.6.1 Programming by Manager

After manager code is entered, a confirmation beep is heard from the keypad. Entrance in programming mode by a manager is done by pushing the PRG ( $^{\textcircled{O}}$ ) button. Two digits are lit on the keyboard display and LEDs  $^{\textcircled{O}}$  and  $^{\bigvee}$  light on only for the keyboard, which is being used. The system expects entrance of 2-digit code for programming by manager. The values are entered with the digit buttons. The buttons corresponding to the set values for the respective address are lighting on.

### 2.6.2 Programming by User

Users in the system do not possess manager rights. Every code with forbidden option 8 Manager (programmed by the manager of the system) is a user code.

After user code is entered a confirmation beep is heard from the keyboard. Entrance in programming mode by a user is done by pushing the PRG ( $^{\textcircled{O}}$ ) button. One digit lits on the keyboard display and LEDs  $^{\textcircled{O}}$  and  $\vee$  light on only for the keyboard, which is being used. The system expects entrance of 1-digit code for programming by User.

*Attention:* If 30 sec after entering the manager programming there is no activity (pressed button), the system will exit in normal operation mode.

It is possible to enter in manager programming menus from several keyboards at a time using the same manager access code.

## **3. OPERATION INSTRUCTIONS**

## 3.1 Arming With a Keyboard

### 3.1.1 Full Arming Mode

Full Arm mode means that all zones in the armed areas are being protected. Full Arm can be initialized after entering a valid user code or with quick access without code, when this option is allowed in the menus for engineer programming.

Sequence of buttons for activation of "FULL ARM" mode:



#### 3.1.2 Stay Arming Mode

Stay Arm mode means that the user can remain in certain, already bypasses zones of the protected areas. Stay Arm mode can be initialized after entering a valid user code or with fast access without code, when this option is allowed in the menus for engineer programming.

**Note:** Certain users may not be permitted to ARM the system in "Stay ARM" Mode.

#### Sequence of buttons for activation of "STAY ARM" mode:



### 3.1.3 Sleep Arming Mode

Sleep Arm mode means that the user can remain in certain, already bypasses zones of the protected areas. Sleep Arm mode differs from Stay Arm mode in that for some of the areas it is initialized without exit time. In that case, the arming of the system is instant. Ask your installer for more details about you own system.

Note: Certain users may not be permitted to ARM the system in "Sleep ARM" Mode.

Sequence of buttons for activation of "SLEEP ARM" mode:



#### 3.1.4 Arming All Available Areas in the System

The user can perform arming of all available for operation areas in system. To arm all areas use button "0". According the way of arming – with or without entering a user code – the number of the armed areas can be different.

#### With a user code

When using a code for arming, the user can arm at the same time *only all associated to its own code areas*. The user can be allowed to operate with one, several or all areas in the system – that depends on the programmed for the code at address 07 in the Managers menu.

#### Quick Arming (Without a user code)

When performing quick arming, without entering code, the user can arm at the same time *all available for operation areas in the system*.



Sequence of buttons for activation of all areas in the system:

#### 3.1.5 Viewing the Status of the Areas

The user can check-up what is the arming status of every one available area in the system. When the system is armed the letters of the armed areas are lit in red. The user can check the arming mode is with entering in sequence a valid code and area letter A, B or C.

Sequence of buttons for checking-up the area status:



#### 3.1.6 Reviewing the Open Zones

In normal operation mode the numbers of all open zones in the system are blinking on the LED display.

### Attention: Areas with currently open zones cannot be armed!

The User can filter the displayed information and to review only those zone numbers which are associated to the area that has to be armed. The User can review only those areas for which he has assigned rights to operate!

The numbers of all open zones in the system are blinking. To review (filter) the zone numbers associated to an area the User has to enter a valid code and area number. Only the open zones for that area will proceed to blink and the area number is lighting on. The exit from the open zones review mode is with pressing CANCEL button or automatically after 30 sec.

#### 3.1.7 Changing the Arming Mode without Disarming

This is an extra functionality for changing the current arming mode with other without disarming before that. To use this feature keep in mind that the following priority between arming modes is adopted:

Priority Arming		Arming	Description
4	1	Full	The Full arming mode cannot be changed with other arming.
	2	Stay	The Stay arming mode can be changed to Full arming.
	3	Sleep	The Sleep arming mode can be changed to Full or Stay arming.

Example: Areas A and B are in Full ARM mode, and Area C is in Sleep ARM mode. To change the arming mode of Area C do in sequence:

```
CODE - 1 - 3C
```

Note: Use the button "0" to change all areas from one arming mode to another.

#### 3.2 Disarming

Every user can disarm only those areas associated for operation to its personal code. **Note:** Certain users may not be permitted to disarm the system.

The user can disarm one, several or all areas at the same time.

Sequence for disarming via keyboard:



Notes: Use the button "0" to disarm all associated to the user code areas.

### 3.3 Stopping the Sounders

A triggered alarm can be reset by entering a valid user code. **Note:** The user code must have assigned rights to operate with area where the alarm event is triggered off the sirens.

### 3.4 Panic Buttons

By using a combination of buttons the user can send an alarm signal without triggering the siren off. To send an alarm signal:

- For "FIRE ALARM" signal, press and hold the 7+9 buttons for 2 seconds.
- For "MEDICAL ALARM" signal, press and hold the 4+6 buttons for 2 seconds.
- For "PANIC ALARM" signal, press and hold the 1+3 buttons for 2 seconds.

## 3.5 Ambush Code

Ambush code is a system code which is used to disarm the system, but it also sends an "alert" signal to the monitoring station. It is used when the user is forced to disarm the system.

The Ambush code is formed by increasing the last digit of the user's personal code by 1. If the last digit is 9, it is replaced by 0.

For example: Personal code:  $4615 \rightarrow$  Ambush code: 4616Personal code:  $4619 \rightarrow$  Ambush code: 4610

## 3.7 Technical Troubles Review

The system troubles are indicated with permanently lit TROUBLE LED. To review the system troubles single press the ENTER button.

The indication for system trouble will stop automatically after the trouble is restored. The system troubles are displayed with permanently lit on number on the LED display.

LED	Description
0	Main power supply loss.
0	Low battery charge or back-up battery is missing.
€	Blown out fuse.
4	Telephone line loss. Communication with monitoring station failed.
6	Open TAMPER switch in the system.
0	System buss error – short circuit in the system bus line or lost device.
Ø	The fire line connection is broken up*.
8	Trouble in the siren line*.

The list with possible system troubles is shown in the table below:

\* Not supported in ECLIPSE 8/ 16 control panels.

### 3.7 Checking the Bypassed Zones

According the used keyboard the indication for bypassed zones differs.

Keyboard	Indication and checking the bypassed zone
LED 16A	The BYPASS LED is lit. In order to check the bypassed zones you need to press the ENTER button once. The numbers of the bypassed zones are lit, while the BYPASS LED blinks.

## 4. USERS' PROGRAMMING MENUS

There are no default codes for ordinary users in the system. The Manager in the system can set new codes and allow certain users to have manager rights (for ECLIPSE 32 only). *To enter user programming mode, enter in consecutive order:* 



Code<sup>3</sup>

1-digit address

\* Code without manager rights.

Quick table	e for L	Jsers'	Programmi	ng Menu

Address	Programming	ECLIPSE	ECLIPSE	ECLIPSE
Number	parameter	8	16	32
1	Changing own code	✓	✓	$\checkmark$
2	Memory LOG view	✓	✓	✓
3	Chime	✓	×	×
4	Zone bypassing	✓	✓	$\checkmark$

### 4.1 Changing own code

Every user without manager rights in the system can change only his/her own access code. To change the code the user needs to enter the currently valid code:



After confirming the new code with the ENTER button, if the code is accepted, the keyboard emits a confirmation beep and will return to code entry screen. If the entered code is already being used in the system (a valid user or ambush code), the keyboard emits a rejection beep. For LCD keyboards there is also "Invalid" message on the screen. The system returns to address entry screen.

Going back to the main screen is done by pressing the CANCEL.

**Note:** Certain users may not be permitted to change their own code. In order for users to be allowed to change their codes, option **«4.Programming»** at address 06 of the manager programming menus needs to be allowed.

## 4.2 Memory LOG review by User

Viewing the memory log is done at address 2 after entering a user code:



The events are viewed in consecutive order, one by one, from the last to first with the help of the arrow buttons.

On the screen of LED 16A keyboard the information about the type of event is shown in hexadecimal form. The lit digits on the display form a code defining the event, which can be checked in the Table of memory log events in the Appendix.

By pushing button "2" additional information about the user, zone or device is being displayed. No information about the date and time is available when using a LED keyboard.

#### Notes:

The memory log can be checked also when the system is armed after entering a valid user code.

## 4.3 Turning on the Chime signalization by User

#### Attention: This menu is available for ECLIPSE 8 control panel only.

The Chime signalization is a sound signal from the keyboards when opening an entry/ exit type zone. The option can be enabled or disabled by the user. By default, the Chime signalization is DISABLED.

To enable the Chime signalization the user first has to enter valid access code:

![](_page_14_Figure_13.jpeg)

After entering the address 3, the digit buttons 1 to 9 are off – the Chime is disabled. Press a random digit button or arrows to enable the Chime. The Chime is enabled when the buttons from 1 to 9 are on.

The choice is confirmed by pressing the ENTER button.

#### 4.4 Zone bypassing by User

Every user can bypass only zones that are associated to areas he is allowed to work with (arm and/or disarm). Bypassing zones is done at address 4 after a valid user code has been entered:

![](_page_15_Figure_3.jpeg)

Enter the address 4 and choose a zone number for bypass – the LED for zone 1 is blinking on the display. If the buttons 1 to 9 are off the zone is not bypassed; if the buttons 1 to 9 are on – the zone is bypassed. To change the zone status, press a random button or the arrows. Confirm with ENTER button. The BYPASS LED is lit permanently.

The choice is confirmed by pressing the ENTER button.

To check the bypassed zones in the system see item 3.7.

**Note:** Certain users may not be permitted to bypass zones. In order for users to bypass zones option **«3. Bypassing»** at address 06 of the managerial programming menus needs to be allowed.

## 5. MANAGERS' PROGRAMMING MENUS

User 01 is always Chief Manager is the system. The default Chief Manager Code is 0000.

#### **Important Notes:**

The Chief Manager's rights cannot be changed. One Manager cannot change other Manager codes. The Manager can change only regular User codes associated to common Area number(s) with him.

To enter manager programming mode, enter in consecutive order:

![](_page_16_Figure_6.jpeg)

#### Quick table for Managers' Programming Menu

Address	Programming	ECLIPSE	ECLIPSE	ECLIPSE
Number	parameter	8	16	32
01	Changing User codes	✓	✓	✓
02	Memory LOG view	✓	✓	✓
03	Chime	✓	×	×
04	Zone bypassing	✓	✓	√
05	Engineer access	✓	✓	√
06	User attributes	✓	✓	√
07	User areas	×	✓	√
09	User timeslot	×	×	✓
10	User Proxi attributes	✓	✓	√
11	Add/ Delete user card	✓	✓	✓
13	User clone	×	×	√
14	Setting Time	✓	✓	√
15	Setting Date	✓	✓	√
16	Remote access	✓	✓	√
17	Remote access attributes	✓	✓	✓
18	Manual test	✓	✓	✓
90	Buzzer level	✓	✓	✓
91	Brightness	✓	✓	✓

## 5.1 Creating and Changing User codes

Creating new and changing existing user codes is done at address 01. To create a new or change an existing use code the system Manager enters in consecutive order:

![](_page_17_Figure_3.jpeg)

**Attention:** In ECLIPSE 32 control panel you cannot create or change other Manager codes, so before that go to address 06 and disable the 8.Manager right for the regular users.

After confirming the new code with the ENTER button, if the code is accepted, the keyboard emits a confirmation beep and goes back to the user number screen. If the entered code is already being used in the system (a valid user or ambush code), the keyboard emits a rejection beep.

To return to the main screen press the CANCEL button a few times.

## 5.2 Deleting User codes

The complete removal of user (or manager) code is done by deleting its rights (address 06) and its associated areas (address 07). If only the rights are deleted the code will remain active but with limited functions – it could be used only to check the memory log and troubles in the system and to arm the associated areas in Full arm mode. To remove the code completely the code's associated areas need to be deleted as well – see items 5.6 and 5.7.

## 5.3 Memory LOG review by Manager

Viewing the events in the memory log is done at address 02 after manager code has been entered:

![](_page_17_Figure_11.jpeg)

The events are viewed in consecutive order, one by one, from the last to first with the help of the arrow buttons.

See also the detailed description of item 4.2.

## 5.4 Turning on the Chime signalization by Manager

#### Attention: This menu is available for ECLIPSE 8 control panel only.

The Chime signalization is a sound signal from the keyboards when opening an entry/ exit type zone. The option can be enabled or disabled by the manager. By default, the Chime signalization is DISABLED.

To enable the Chime signalization the user first has to enter valid manager code:

![](_page_18_Figure_5.jpeg)

Manager Code

See item 4.3 for the visualization according the used keyboard.

## 5.5 Zones bypassing by Manager

Bypassing zones is done at address 04 after entering manager code:

![](_page_18_Figure_10.jpeg)

See item 4.4 for the visualization according the used keyboard. To check the bypassed zones in the system see item 3.7.

**Note:** Certain Managers may not be permitted to bypass zones. In order for users to bypass zones option **«3. Bypassing»** at address 06 of the manager programming menus needs to be allowed.

## 5.6 Engineer Access

Disabling engineer access (access to the engineer programming menus) is done at address 05, after entering manager code:

![](_page_18_Figure_15.jpeg)

Manager code

By default engineer access is ENABLED.

After entering the address 05, the digit buttons 1 to 9 are on – the Engineer access is enabled. Press a random digit button or arrows to disable. The Engineer access is disabled when the buttons from 1 to 9 are off.

The choice is confirmed by pushing the ENTER button.

## 5.7 Assigning User attributes

Assigning attributes to users is done at address 06, after entering manager code:

![](_page_19_Figure_3.jpeg)

#### Attention:

User code 01 is Chief Manager and always has full access and assigned attributes which cannot be changed or deleted!

#### Function of the user attributes:

1. Disarm	The user code can disarm the system.		
2. Stay and Sleep Arm	The user code can arm the system in STAY and SLEEP mode.		
3. Zone Bypass	The user code can bypass zones in the protected site.		
4. Programming	The user code has access to the user programming menus.		
5, 6 and 7 are not used			
8. MANAGER in the system	The user code has manager attributes in the system and has access to the Manager programming menus. <b>Note:</b> When attribute 8. Manager, is set, attribute 4. Programming also needs to be set!		

Enter at the address 06 and choose a user number – the LED for zone 1 is blinking on the display. The digit buttons corresponding to the assigned attributes are on. To disable an attribute press the respective number – the button is off, meaning the attribute is disabled.

The final choice is confirmed by pushing the ENTER button.

**Note:** If all attributes for a certain user code are disabled it does not get deleted from the system and it can be used for FULL ARM, viewing the memory log and system troubles.

### 5.8 Associating Area numbers to User

#### Attention: This menu is available for ECLIPSE 16/32 control panel only.

Associating areas to user codes is dome at address 07, after entering manager code:

![](_page_19_Figure_14.jpeg)

To every user code one or more areas can be assigned.

Enter at the address 07 and choose a user number- the LED for zone 1 is blinking on the display. The digit buttons corresponding to the associated areas are on. To disable an area press the respective number - the button is off, meaning the area is not associated.

The final choice is confirmed by pushing the ENTER button.

**Note:** When no areas are associated to a certain code, it is deleted from the system, regardless if there are attributes assigned to it.

## 5.9 Associating Timeslots to User

#### Attention: This menu is available for ECLIPSE 32 control panel only.

From 1 to 8 timeslots for working hours can be defined in the system. Their programming is done by Engineer. Beginning and end of the working hours, active days of the week and possibility for including holydays are set for every time slot.

Associating timeslots to user codes is done at address 09, after entering manager code:

![](_page_20_Figure_8.jpeg)

Time slot from 1 to 8 is assigned to the address. Only one time slot can be associated to every user code.

Enter at the address 09 and choose a user number - the LED for zone 1 is blinking on the display. The digit button corresponding to the associated timeslot is on. By default the digit button 0 is on. To set other timeslot number you have to press the corresponding digit button.

#### Note:

If no time slot is associated to the code, the digit 0 is entered. This is the setting by default.

The final choice is confirmed by pushing the ENTER button.

### 5.10 Assigning Attributes for user proxy card

At this address the manager sets rights to user cards for arming/ disarming the system via proxy reader built-in in a keyboard. The settings of this address do not concern the arming and disarming via stand-alone proxy reader.

Assigning attributes for work with proxy reader is done at address 10, after entering manager code:

![](_page_20_Figure_17.jpeg)

1. Disarming	Disarming all areas associated to this user.				
2. Arming attributes	Parameters 2 and 3 are set in a certain combination for determining the options for arming with a proxy reader. The options are related with the type of arming mode. Choose a combination between options 2 and 3 depending on				
3. Arming attributes	the ty 2 * 2 2 2	/pe o 3 * 3 * 3	f arming mode, which will Arming mode Arming is not allowed FULL ARM STAY ARM SLEEP ARM	be used:	

#### User attributes for work with a proxy reader:

Enter at the address 10 and choose a user number - the LED for zone 1 is blinking on the display. The digit buttons corresponding to the set proxy attributes are on. To change settings press the respective button number according the table above.

**Notes:** Only one arming mode can be used with every proxy card. By default, all users are allowed to arm and disarm the system in SLEEP ARM mode.

The final choice is confirmed by pressing the ENTER button.

## 5.11 Registering a User card

Registering a user card is done at address 11, after entering manager code:

![](_page_21_Figure_8.jpeg)

Enter at the address 11 and choose a user number - the LED for zone 1 is blinking on the display. The registered user card is indicated with digit buttons 1 to 9 lighting on.

## 5.12 Deleting a User card

Deleting a card is done again at address 11, after entering a manager code:

![](_page_21_Figure_12.jpeg)

Enter at the address 11 and choose a user number - the LED for zone 1 is blinking on the display. The registered user card is indicated with digit buttons 1 to 9 lighting on. Press and hold for 2-3 second the button "0".

**Note:** No confirmation is necessary after deleting of a user card. You cannot reject the operation with pressing the CANCEL button. To register the card again, follow the steps in item 5.11.

## 5.13 Cloning Users

#### Attention: This menu is available for ECLIPSE 32 control panel only.

This is an address for copying (cloning) of attributes, rights, associations, time slots and rights for work with proxy cards. The address allows the settings of one user code to be copied to one or more users, which saves the need to program setting for every user separately.

Cloning is done at address 13, after entering manager code:

![](_page_22_Figure_5.jpeg)

The cloning procedure is started with pressing the ENTER button.

#### 5.14 Setting the Time

Setting the time is done at address 14, after entering manager code:

![](_page_22_Figure_9.jpeg)

After entering address 14, digit 1 on the display blinks, while 2, 3 and 4 are lit permanently – the system indicates that it expects entering the new time in the format [HH:MM] – hour from 00 to 23 and minutes from 00 to 59. Enter in sequence the new time. You can review the entered time using the arrow buttons – the set value at the respective position is indicated with a lit on digit button.

The entered time is confirmed by pressing the ENTER button.

### 5.15 Setting the Date

Setting the date is done at address 15, after entering manager code:

![](_page_22_Figure_14.jpeg)

After entering address 15, on the display 1 blinks, while 2, 3, 4, 5 and 6 are permanently lit – the system indicates that it expects entering of a new date in format [DD/MM/YY]. Enter in sequence the new date. You can review the entered date using the arrow buttons – the set value at the respective position is indicated with a lit on digit button.

The entered date is confirmed by pushing the ENTER button.

## 5.16 Blocking Remote Access Via UDL

At address 16 the Manager can enter the number of allowed incorrect code (ARM / DISARM / BYPASS / PC ID) via UDL for a period of 24 hours.

A number from 000 to 255 can be entered, while the default number of attempts is 10. When the set number of incorrect codes is reached the system will be blocked – communication via UDL will be impossible.

The system will be unblocked at 00:00h on the following day and communication via UDL will be possible again.

In order to set the number of allowed incorrect codes, the Manager needs to enter his/her code:

![](_page_23_Figure_6.jpeg)

After entering address 16, on the display 1 blinks, while 2 and 3 are lit permanently – the system indicates that it expects entering a number for allowed incorrect codes from 000 to 255. After entering the first digit on the display 1 and 3 are lit permanently, while digit 2 blinks. After entering the second digit on the display 1 and 2 are lit permanently, while digit 3 blinks. All 3digits need to be entered.

The entered number is confirmed by pressing the ENTER button.

### 5.17 Assigning Rights for Remote Access

At address 17 the Manager assigns rights for remote access of the system. The setting is common for all managers:

![](_page_23_Figure_11.jpeg)

rights

#### Remote access rights:

1. REMOTE DISARM	Allows remote disarm
2. REMOTE ARM	Allows remote arm.
3. REMOTE CODES ACCESS	Allows remote change of user codes.
4. REMOTE PROGRAMMING	Allows remote programming of the system.
6. REMOTE ZONE BYPASS	Allows remote zone bypass.

By default all attributes are enabled.

Enter at the address 17 the LED for zone 1 is blinking on the display. The digit buttons of the enabled remote access attributes are lighting on, and the digit buttons corresponding to the disabled attributes are off.

The final choice is confirmed by pressing the ENTER button.

## 5.18 Sending a "Manual test" Message

At address 18 the Manager can trigger off sending a "Manual test" message to a monitoring station or test message with a voice dialer (when such is fitted in the controlled panel).

It is used for testing the communicator without the need to send a technician on site. In order to send a "Manual test" message, the Manager needs to enter his/her code:

![](_page_24_Figure_4.jpeg)

The communicator will start an automatic sending of messages – firstly towards the monitoring station (if there are phone numbers entered in the digital communicator) and afterwards via the voice dialer (if there is such fitted and there are phone numbers entered). The programming menu can be exit by pushing the CANCEL button.

## 5.19 Setting the Sound Level

At address 90 you can set the volume level of the keyboard buzzer. **The setting is individual for every keyboard** and there are 4 different volume levels.

In order to change the volume level of the keyboard buzzer, the Manager needs to enter his/her code first:

![](_page_24_Figure_9.jpeg)

Manager code

The volume levels are shown on the keyboard displays as follows:

Lighting on digit buttons	Volume level
1	Very low
12	Low
123	Medium
1234	High

The choice is confirmed by pushing the ENTER button.

#### Note:

The sound level cannot be muted or disabled.

### 5.20 Setting the intensity of illumination of the buttons

At address 91 a setting for the intensity of illumination of keyboard buttons is available. The setting is individual for every keyboard and there are 7 different levels of intensity. In order to change the intensity, the Manager needs to enter his/her code first:

![](_page_25_Figure_3.jpeg)

Manager code

The levels of intensity are shown on the keyboard displays as follows:

Lighting on digit buttons	Intensity level
1	Very low
12	Low
123	Middle
1234	Normal
12345	Normal
123456	High
1234567	Very high

The choice is confirmed by entering the ENTER button.

**Note:** The intensity of button illumination set at address 91 is seen only when the keyboard is used (a button is pushed). If no button is pushed in an interval of 10 seconds, the keyboard goes into standby mode, which has a default button illumination.

## **APPENDIX A - Table for Memory LOG Events**

For convenience the table includes a graphic representation of the LEDs as they light up for the respective event. A black digit on a white background indicates an extinguished LED and a white digit on a black background indicates a lit up LED. Scroll from LED 1 to LED 8 to determine the correspondence between the event displayed on the keypad and the text in the table.

Example: Suppose the event displayed on the keypad is represented by a LED combination of 3, 7 and 8. The table discloses the first LED 3 data entry. The next data entries disclose that of the first LED 7. Next digit is the first data entry of LED 8. This is the data entry with the ordinal number of 35 "Quick arming – Full Arming".

Event	LED Indication	Description		
1	02345678	Burglary Alarm event		
2	12345678	Burglary Alarm event restore		
3	12345678	Fire Alarm event		
4	02345678	Fire Alarm event restore		
5	02345678	Panic Alarm event		
6	12345678	Panic Alarm event restore		
7	02345678	Tamper Alarm event		
8	12345678	Tamper Alarm event restore		
9	02345678	Medical Alarm event		
10	12345678	Medical Alarm event restore		
11	12345678	Activated zone with "24h Burglary" AUX attribute		
12	12345678	Restored zone with "24h Burglary" AUX attribute		
13	12345678	Activated zone with AUX "AC Loss" attribute		
14	12345678	Restored zone with AUX "AC Loss" attribute		
15	12345678	Activated zone with AUX "Battery Low" attribute		
16	02345678	Restored zone with AUX "Battery Low" attribute		
17	02345678	Activated zone with AUX "Water leakage" attribute		
18	12345678	Restored zone with AUX "Water leakage" attribute		
19	12345678	Activated zone with AUX "GAS Detector" attribute		
20	12345678	Restored zone with AUX "GAS Detector" attribute		
21	12345678	Activated zone with AUX "GSM Link Trouble" attribute		
22	12345678	Restored zone with AUX "GSM Link Trouble" attribute		
23	12345678	Activated zone with AUX "GAS Trouble" attribute		
24	12345678	Restored zone with AUX "GAS Trouble" attribute		
25	12345678	Activated zone with AUX "High temperature" attribute		
26	12345678	Restored zone with AUX "High temperature" attribute		
27	12345678	Activated zone with AUX "Low temp" attribute		
28	12345678	Restored zone with AUX "Low temp" attribute		
29	12345678	Activated zone with AUX "Loss of heat" attribute		
30	12345678	Restored zone with AUX "Loss of heat" attribute		
31	12345678	Activated zone with "Write to LOG" <sup>(1)</sup> attribute		
32	02345678	Restored zone with "Write to LOG" <sup>(1)</sup> attribute		

## LED 16A Keyboard - User Operation Manual

33	12845678	Zone Bypass
34	12845678	Zone Bypass restore
35	12345678	Quick arming – FULL ARM
36	12845678	Quick arming – STAY ARM
37	12845678	Quick arming – SLEEP ARM
38	12845678	Arming with user code - FULL
39	12845678	Arming with user code - STAY
40	12845678	Arming with user code - SLEEP
41	12845678	Disarming with user code
42	12845678	Remote arming - FULL
43	12845678	Remote arming - STAY
44	12845678	Remote arming - SLEEP
45	12845678	Remote disarming
46	12845678	Arming with keyswitch - FULL
47	12845678	Arming with keyswitch - STAY
48	12845678	Arming with keyswitch - SLEEP
49	12845678	Disarming with keyswitch
50	12845678	FULL Arming on TimeSlot
51	12845678	STAY Arming on TimeSlot
52	12845678	Disarming on TimeSlot
53	12845678	FULL Arming on "no movement"
54	12845678	STAY Arming on "no movement"
55	12845678	Bypass of zone with FORCE attribute when arming
56	12845678	Debypass of zone with FORCE attribute when disarming
57	12845678	Arm Delay on Timeslot
58	12845678	Ambush code entered
59	12845678	Medical panic alarm sent from keyboard
60	12845678	Medical panic alarm from keyboard restored
61	02845678	Police panic alarm sent from keyboard
62	12845678	Police panic alarm from keyboard restored
63	02845678	Fire panic alarm sent from keyboard
64	12345678	Fire panic alarm from keyboard restored
65	12345678	Keyboard blocking
66	12345678	Entry in Engineer programming menu
67	12345678	Exit from Engineer programming menu
68	12345678	Entry in Remote programming mode
69	12345678	Exit from Remote programming mode
70	12345678	Periodical test
71	12345678	Manual test
72	12345678	No AC mains power supply
73	12345678	Mains power supply restore
74	12345678	Battery low charge
75	12345678	Battery loss
76	12345678	Battery restore

77	12345678	Siren output short-circuit
78	12345678	Siren line broke out
79	12345678	Siren restored
80	12345678	2-wire fire line fault (PGM1)
81	12345678	2-wire fire line fault restored (PGM1)
82	12345678	Fuse blown out
83	12345678	Fuse restore
84	12345678	Telephone line loss
85	12345678	Telephone line restore
86	12345678	System power up
87	12345678	System reset
88	12345678	Time change
89	12345678	Communication error for report to monitoring station
90	12345678	Report to monitoring station restore
91	12345678	Periphery device loss
92	12345678	Periphery device restore
93	12345678	Tamper form periphery device
94	12345678	Tamper form periphery device restore
95	12345678	Arming on "no movement" failure
96	12845678	User Code Changed

(1) – The events are not sent to the monitoring software.

## System Check List – Fill in from the Installer

## **Zones Description**

Zone	Туре	Zone	Туре	Zone	Туре
1		12		23	
2		13		24	
3		14		25	
4		15		26	
5		16		27	
6		17		28	
7		18		29	
8		19		30	
9		20		31	
10		21		32	
11		22			

#### **PGMs Description**

PGM 1	PGM 3	PGM 5	
PGM 2	PGM 4		

## **System Timers**

...

Entry time, (sec.)	
Exit time, (sec.)	
The siren will be activated, (min.)	

## Arming Modes for Stand-alone Proxy Reader

Mode	Areas							
	A1	A2	A3	A4	A5	A6	A7	A8
Full Arming								
Mode A								
Mode B								

**F** – Full Arming; **s** – Stay Arming; **S** – Sleep Arming; **D** – Disarming;

"\*" - No changing of the area status

Installer:	
Service:	
Tel./Fax:	

## TELETER electronics

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